

4341 Village Lane | Whistler, BC, V0N 1B4 | Canada
Phone: (604) 932-4724 | Fax: (604) 932-4258
www.vioresorts.com



Amenities and Activities

Resort

Bike Lock-up (Limited - Fee)
Laundry Facilities (4-8 p.m.)
Ski Lock-up (Limited)
Underground Parking (Limited - Fee)
Wi-Fi (Free)

Local

Fishing
Golfing
Grocery Store
Hiking
Horseback Riding
Indoor Pool (5 km/3 mi)
Lakes
Mountain Biking
Movie Theater
Museum
Public Parking (Fee)
Restaurants
Rock Climbing
Snow Sports

Noise

The restaurants and nightlife in the area can generate a high level of noise.

Know Before You Go

Before you leave on vacation check the VI website 'Know Before You Go' page for the most up-to-date information specific to this resort. This includes all the information you need to make your vacation memorable after your reservation was confirmed and before your travel date.

Occupancy

Studio: 2-Person Limit
Studio Plus: 2-Person Limit
1 Bedroom: 4-Person Limit

Reminders

- Occupancy limits apply to all ages, including infants. A fee will be assessed for non-compliance
- Units are randomly assigned by computer on the morning of your arrival. No specific request can be taken.
- Mid-stay cleans only occur for stays of nine nights or more. Additional maid service will be charged at current rates.
- Smoking is not allowed in rooms. A fee will be assessed for non-compliance.
- Pets are not allowed at VI Resorts. A fee will be assessed for non-compliance.
- An "Accommodations/Lodging" tax, required by province and local regulations, will be added to your account. The nightly tax rate is based on condominium size and season. You can preview the taxes and other reservation costs online, by clicking on the '*What will your stay cost in points and dollars?*' on the availability page.

Parking

- There is NO free overnight parking in Whistler Village during peak season:
Jul 1 - Sep 15 & Dec 15 - Apr 15
- The resort has 10 underground parking spaces for 15 units. The spaces are available on a first-come basis for a fee and have a height restriction. Permits are issued at check-in. Unauthorized vehicles will be towed at Owners'/Guests' expense.

Check Your Confirmation

Please double-check your confirmation to verify arrival date, length of stay, resort, bedroom size and unit occupancy.

Check-in Information

Online check-in is available within 24 hours of your scheduled arrival.

Log in to www.vioresorts.com and click on "Check My Reservations".

Check-in Location: The check-in office is in the lobby of the resort.

Office Hours:
8:00 a.m. - 8:00 p.m., daily

Check-in Time: 4:00 p.m.

Check-out Time: 11:00 a.m.

After Hours Check-in:

Instructions will be posted by the closed front desk office door. We STRONGLY ADVISE you call the resort during business hours to receive specific and accurate instructions.

Deposit: A refundable deposit is required at check-in for all Owners and Guests; CAD \$50.00 on a Visa/MasterCard/American Express card.

An additional CAD \$50.00 parking deposit will be collected.

Resort Charges: All fees and charges collected on-site will be in Canadian dollars.

Unit Information

Studio*

Queen wall bed, full or partial kitchen*, 3/4 bath (shower only).

Studio Plus

Queen bed, full kitchen, 3/4 bath (shower only).

One Bedroom

Queen bed, full kitchen, full bed in a loft or queen wall bed, 3/4 bath (shower only).

Unit Amenities

All units (except one (1) studio unit) are equipped with a full kitchen, Keurig individual coffee brewer, a safe (free), telephone, TV/DVD, hairdryer, iron and ironing board, alarm clock. Five out of the six one-bedroom units also have a loft open to the living room with a full set of stairs to reach it, where a full bed is located; no specific requests can be taken.

*Studio Partial Kitchen:

One out of the six studios is equipped with a 2 burner stovetop and NO oven.

Unit Access: Due to the age and the structure of the building the resort is not accessible for guests with mobility issues. The Clock Tower Resort has numerous flights of stairs and **no elevator**.

- There are 25 steps from the parking to the lobby.
- There are 6 steps from the street to lobby.
- There are 26 steps from lobby to first floor (mostly studios).
- There are 40 steps from lobby to second floor (mostly one bedrooms).

Driving Directions

Location

Clock Tower is located 85 miles from the Vancouver, BC airport and 220 miles from Sea-Tac Airport. The Clock Tower Resort is in the heart of Whistler Village.

From I-5 to Highway 99 (Sea to Sky Highway)

- At Blaine, WA, take Exit #275, turning right onto northbound Hwy 15.
- Go through the Truck Crossing Customs station and continue north on Hwy. 15 (176th St.) to Hwy. 1 (approx. 20 miles). **DO NOT TURN ON 1A.**
- Take Hwy 1 westbound. Stay on Hwy 1; it will bypass Vancouver and become Hwy 99 north.
- Follow Hwy 99 north to Whistler Village (approx. 70 miles).
- Turn right on Village Gate Blvd. into Whistler Village.
- Turn right on Blackcomb Way, then right at the light onto Sundial Crescent.
- Sundial Crescent turns into Village Lane, which is a one-way street; the Clock Tower entrance will be on your right.

Parking

- There is NO free overnight parking in Whistler Village during peak season:
Jul 1 - Sep 15 & Dec 15 - Apr 15
- The resort has 10 underground parking spaces for 15 units. The spaces, available on a first-come basis for a fee, have a height restriction of 6' 7". Permits are issued at check-in. Unauthorized vehicles will be towed at Owners'/Guests' expense.
- Alternate parking can cost up to CAD \$36.00/24 hours.

