



## Amenities and Activities

### Resort

Arcade/Game Room  
BBQ Grill  
Basketball Court\*  
Bell Staff  
Fire Pit  
Fitness Center  
Gift Shop  
Hot Tub  
Luggage Storage  
Marina (Onsite)  
Picnic Area  
Ping-Pong Table\*  
Playground  
Pools (Outdoor-Heated  
and Children's Wading)  
Pool Cabanas  
Pool Umbrellas  
Restaurants (Onsite)  
*Drafts Sports Bar & Grill Express*  
*Palace Deli & Coffee Shop*  
Tour/Ticket Assistance  
Volleyball Court\*  
Wi-Fi (Free)

\*Rental equipment available at Front Desk

### Local

Boating  
Fishing  
Golf Courses  
Grocery Store  
Horseback Riding  
Lake  
Restaurants  
Shopping  
Theme Parks

## Know Before You Go

Before you leave on vacation check the 'Know Before You Go' and 'What's Your Fun' pages, on the VI website, for the most up-to-date information and fellow travelers' recommendations specific to this resort.

## Occupancy

2 Bedroom: 6-Person Limit

## Reminders

- Occupancy limits apply to all ages, including infants. A fine will be assessed for non-compliance.
- Units are randomly assigned by computer on the morning of your arrival. Due to the complexity of the resort, no specific requests can be taken.
- Mid-stay cleans only occur for stays of 7 nights or more. Additional Housekeeping can be provided upon request at an additional expense.
- Parking is available for one vehicle per unit during your stay. Larger vehicles, including oversized trucks or vans, campers, trailers or boats are not permitted on property. When the immediate parking facility has reached its capacity, overflow parking is designated to location adjacent to the resort.
- Smoking (tobacco or cannabis, including electronic cigarettes) is prohibited in all VI condos as well as on the lanais, decks, balconies and pools. Where available, a designated smoking area will be provided. A fine will be assessed for non-compliance.
- Service Animals are allowed. See KBYG for additional information.

## Important Information

Third party managed resort. For any questions about the VI Program, call 1-800-444-6633.

## Check Your Confirmation

Please double-check your information to verify arrival date, length of stay, check-in location, resort, bedroom size and unit occupancy.

## Check-in Information

**Check-in Location:** The check-in office is located in the lobby of the resort.

### Office Hours:

24 hours/7 days a week

**Check-in Time:** 4:00 p.m.

**Check-out Time:** 10:00 a.m.

**After Hours:** If you check-in after hours, please contact the office prior to arrival.

**Deposit:** A \$50 USD credit card or \$200 USD cash deposit, where accepted, is required at check-in for incidentals. Must have valid photo identification and cardholder must be present.

### Check-in Age Requirement:

The minimum check-in age is 21.

# Unit Information

 **Unit Access:** Westgate Palace Resort has elevators.

## Two Bedroom

1 Queen bed, 2 Twin beds, 1 Queen sleeper sofa, full bath w/walk in shower, kitchen, air conditioning and washer/dryer. Cable TV w/premium channels, Phone, and Wi-Fi access.

610 square feet

# Driving Directions

## Location

Conveniently located just off world-famous International Drive, the two-tower Westgate Palace Resort in Orlando also provides easy access to Universal Orlando® Resort.

## From Orlando International Airport

- Follow directions to the Airport North Exit and to Road 528 West.
- Road 528 West ends merging onto I-4 East to Orlando.
- Follow I-4 East to the next exit (Exit # 74A), to Road 482 East/W. Sand Lake Road.
- Follow the exit ramp – stay in right lane and continue straight onto Road 482 East/W. Sand Lake Road.
- Turn slight left onto Canada Avenue.
- Turn right onto Carrier Drive.
- Take first left into entrance of Westgate Palace Resort (just before next intersection of Universal Boulevard).

