A Review of VI’s Safety Procedures Added and Enhanced:

VI’s top priority is ensuring the health and safety of our members, guests and staff. At VI managed resorts, we’ve increased our high standards of cleanliness using certified sanitization products and having staff perform additional cleaning focused on high-touch areas. Here are some of the changes you will see:

At the time of arrival and departure:
We encourage you to use web check-in at VI managed resorts. Use the link in the email sent to you 24 hours prior to your arrival.

- Plexi-glass screens are now in place at our check-in desks
- We are adding social distancing markers in the lobby area
- Our Front Desk team members will be wearing masks
- Guest will be asked to swipe their credit card for authorization
- iPad’s and other high touch areas will be cleaned after each use
- Upon departure we encourage you to submit the Your Opinion Counts (YOC) survey online also. Use the link in the email sent to you around the time of departure

In your condominium you will find:

- All pens and printed material, including magazines, have been removed from rooms
- We have increased our focus on cleaning high-touch areas by the housekeeping staff
- We will supply additional cleaning amenities upon request
- The staff will not enter your unit during your stay, except for requested maintenance issues/repairs

To encourage Social Distancing, safety and health:

- We have added signs reminding everyone to practice social distancing
- Allow a maximum of 2 persons in elevators at a time, with the exception of family members
- Chairs and furniture in common areas will be rearranged per social distancing guidelines
- Additional cleaning will be focused on high-touch and hard surfaces in all common areas

New rules for Pool, Hot Tub and Fitness Areas (in compliance with local ordinances):

- Pool lounge furniture will be set in groups of 2 or 4 and distanced per social distancing guidelines
- We will have additional cleaning and monitoring of Fitness Centers by staff, along with sanitizing spray available for guests to sanitize equipment before and after use
- A smaller maximum capacity will be set and posted for our Fitness Centers
- We will have additional cleaning focused on high-touch and hard surface areas

New rules for our Restaurants (in compliance with local ordinances):

- Our tables and chairs will be rearranged in both restaurants and bars, per social distancing guidelines
- A smaller maximum capacity will be set and posted
- Social distancing reminders will be placed on all tables
- We are requiring the use of masks by all food and beverage staff
- We are discontinuing all self-serve breakfast

In General:

- We are adding extensive maintenance inspections of all common areas and in-room
- We have added additional safety committee meetings focused on staying up to date with all new safe work practices
• Our employees will receive additional training in compliance with OSHA guidelines
• Our review of emergency procedures will increase in frequency
• We will continue to closely monitor our team members health

Resort management will continue to monitor guidelines and update the procedures, as needed.