

4341 Village Lane | Whistler, BC, V8E 1E4 | Canada
Phone: (604) 932-4724 | Fax: (604) 932-4258
www.vioresorts.com



Amenities and Activities

Resort

Bike Lock-up* (Limited - Fee)
Laundry Facilities (4-8 p.m.)
Ski Lock-up* (Limited)
Underground Parking (Limited - Fee)
Wi-Fi (Free)

*Large sport equipment (i.e. skis, bikes, kayaks) are not allowed in the units.

Local

Fishing
Golfing
Grocery Store
Hiking
Horseback Riding
Lakes
Mountain Biking
Movie Theater
Museum
Public Parking (Fee)
Restaurants
Rock Climbing
Snow Sports

Noise

The restaurants and nightlife in the area can generate a high level of noise.

Know Before You Go

Before you leave on vacation check the 'Know Before You Go' and 'What's Your Fun' pages, on the VI website, for the most up-to-date information and fellow travelers' recommendations specific to this resort.

Occupancy

Studio: 2-Person Limit
Studio Plus: 2-Person Limit
1 Bedroom: 4-Person Limit

Reminders

- Occupancy limits apply to all ages, including infants. A fine will be assessed for non-compliance.
- Units are randomly assigned. No specific request can be taken.
- Mid-stay cleans only occur for stays of nine nights or more. Additional maid service will be charged at current rates.
- Smoking (tobacco or cannabis, including electronic-cigarettes) is prohibited in all VI condos. Where available, a designated smoking area will be provided. A fine will be assessed for non-compliance.
- Pets are not allowed on property. A fine will be assessed for non-compliance.
- An "Accommodations/Lodging" tax will be collected upon arrival. You can preview the taxes and other reservation costs online, by clicking on the '*What will your stay cost in points and dollars?*' on the availability page.

Parking

The resort has 11 small parking spaces for 15 units, available on a first-come basis for a fee. Unauthorized vehicles will be towed at Owners'/Guests' expense.

From November 1 to March 31, free overnight parking in Whistler is not permitted for snow removal. Overnight parking is available at Conference Centre for \$5 from 5 p.m. to 10 a.m.

Check Your Confirmation

Please double-check your confirmation to verify arrival date, length of stay, resort, bedroom size and unit occupancy.

Check-in Information

Check-in Location: The check-in office is in the lobby of the resort.

Office Hours:
8:00 a.m. - 8:00 p.m., daily

Check-in Time: 4:00 p.m.

Check-out Time: 11:00 a.m.

After Hours Check-in:

Instructions will be posted by the closed front desk office door. We **STRONGLY ADVISE** you call the resort during business hours to receive specific and accurate instructions.

Deposit: A refundable deposit is required at check-in for all Owners and Guests; CAD \$50.00 on a Visa/MasterCard/American Express card.

An additional CAD \$50.00 parking deposit will be collected.

Resort Charges: All fees and charges collected on-site will be in Canadian dollars.

Unit Information

Studio*

Queen wall bed, full or partial kitchen*,
¾ bath (shower only).

Studio Plus

Queen bed, full kitchen, ¾ bath
(shower only).

One Bedroom

Queen bed, full kitchen, ¾ bath
(shower only).

- 5 units have a full bed in a loft.
- 1 unit has a queen wall bed in the living room (no loft).

Unit Amenities

All units (except one (1) studio unit) are equipped with a full kitchen, Keurig individual coffee brewer, a safe (free), telephone, TV/DVD, hairdryer, iron and ironing board, alarm clock. Shampoo and Conditioner are not provided at the resort (in compliance with VI policy). Such small travel toiletries can be purchased at the local stores.

- Five out of the six one-bedroom units also have a loft open to the living room with a full set of stairs to reach it, where a full bed is located; no specific requests can be taken.
- **One out of six units has a queen wall bed in the living room and does not have a loft.**

***Studio Partial Kitchen:** One out of the six studios is equipped with a 2 burner stovetop and NO oven.

♿ Unit Access: Due to the age and the structure of the building the resort is not accessible for guests with mobility issues.

The Clock Tower Resort has numerous flights of stairs and **no elevator**.

- There are 25 steps from the parking to the lobby and 6 steps from the street to lobby.
- There are 26 steps from lobby to first floor (mostly studios). There are 40 steps from lobby to second floor (mostly one bedrooms).

Traveling with Minors: If you are traveling alone with children, foreign border officials may require custody documents or notarized written consent from the other parent. Check with the embassy of your foreign destination before traveling.

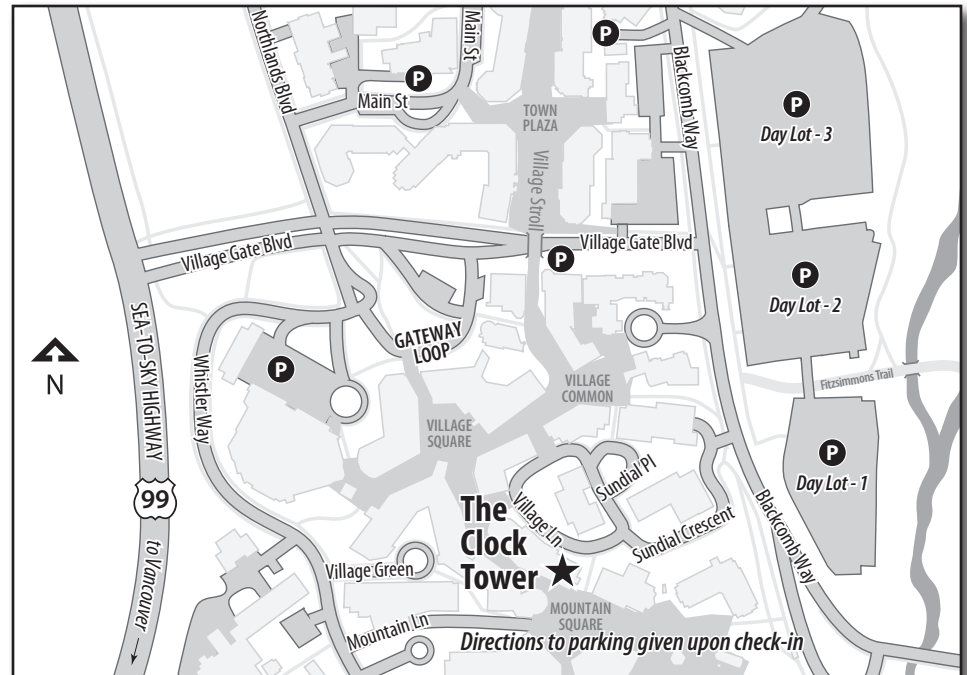
Driving Directions

Location

Clock Tower is located 85 miles from the Vancouver, BC airport and 220 miles from Sea-Tac Airport. The Clock Tower Resort is in the heart of Whistler Village.

From I-5 to Highway 99 (Sea to Sky Highway)

- At Blaine, WA, take Exit #275, turning right onto northbound Hwy 15.
- Go through the Truck Crossing Customs station and continue north on Hwy. 15 (176th St.) to Hwy. 1 (approx. 20 miles). **DO NOT TURN ON 1A.**
- Take Hwy 1 westbound. Stay on Hwy 1; it will bypass Vancouver and become Hwy 99 north.
- Follow Hwy 99 north to Whistler Village (approx. 70 miles).
- Turn right on Village Gate Blvd. into Whistler Village.
- Turn right on Blackcomb Way, then right at the light onto Sundial Crescent.
- Sundial Crescent turns into Village Lane, which is a one-way street; the Clock Tower entrance will be on your right.



Parking

- The resort has 11 small parking spaces, with a height restriction of 6' 7", for 15 units, available on a first-come basis for a fee. Unauthorized vehicles will be towed at Owners'/Guests' expense.

- From November 1 to March 31, free overnight parking in Whistler is not permitted to permit snow removal. Overnight parking is available at Conference Centre for \$5 from 5 p.m. to 10 a.m.