

Check-in Address: Tenth Street Center, Unit A7 | 491 10th Street | Ketchum, ID 83340 | USA
Phone: (208) 726-6963
www.vioresorts.com



Resort Amenities

Coin-Op Laundry Facilities (Fee)
Wi-Fi (Free)

Resort Amenities - Seasonal

Golf Course
Hot Tub (Outdoor)
Pickleball (Free Racquets)
Pool (Outdoor)
Snowshoe Rental (Free)
Tennis (Free Racquets)

Local Activities

Some local activities are seasonal.

Biking
Fishing
Golf Course
Grocery Store
Hiking
Horseback Riding
Lake
Pickle Ball Courts
Playground
Restaurants
Snow Sports
Tennis Courts

Know Before You Go

Before you leave on vacation check the 'Know Before You Go' and 'What's Your Fun' pages, on the VI website, for the most up-to-date information and fellow travelers' recommendations specific to this resort.

Occupancy

Studio: 2-Person Limit
1 Bedroom: 4-Person Limit
2 Bedroom: 6-Person Limit

Reminders

- Occupancy limits apply to all ages, including infants. A fine will be assessed for non-compliance.
- Units are randomly assigned by computer on the morning of your arrival. No specific requests can be taken.
- Mid-stay cleaning and towel exchange only occur for stays of nine nights or more. Additional maid service will be charged at current rates.
- Parking is available for one vehicle per unit during your stay. RVs, boats or trailers are NOT permitted on property.
- Smoking (tobacco or cannabis, including electronic-cigarettes) is prohibited in all VI condos as well as on the lanais, decks and balconies. Where available, a designated smoking area will be provided. A fine will be assessed for non-compliance.
- Pets are not allowed on property. A fine will be assessed for non-compliance.

Check-in Location

Tenth Street Center, Unit A7
491 10th Street
Ketchum, ID 83340

Follow the directions provided on the back of this page. GPS directions have been found to be incorrect.

Check Your Confirmation

Please double-check your confirmation to verify arrival date, length of stay, resort, bedroom size and unit occupancy.

Check-in Information

Online check-in is available within 24 hours of your scheduled arrival.

Log in to www.vioresorts.com and click on "Check My Reservations".

Check-in Location:

Tenth Street Center, Unit A7
491 10th Street
Ketchum, ID 83340

Office Hours:

Daily: 9:00 a.m. - 7:00 p.m.

The front desk is closed for lunch between 1:00 p.m. and 2:00 p.m.

Check-in Time: 4:00 p.m.

Check-out Time: 11:00 a.m.

Upon departure, please leave your keys at the check-in office.

After Hours: If you check-in after regular office hours, please call the resort in advance for your room assignment and instructions.

Deposit: A \$50.00 credit card authorization is required at check-in for all Owners and Guests, or \$150.00 cash.

Unit Information

Studio Elkhorn (EH Studio*)

Queen bed, twin sleeper sofa, full bath, gas fireplace, no dishwasher.

Studio Exception Elkhorn (EH Studio EX*)

Queen bed, twin sleeper sofa, full bath, gas fireplace, no dishwasher. The units have an obstructed view due to a condo building located six (6) feet beyond the windows.

One Bedroom Elkhorn (EH 1BD EX)

Queen bed in an open loft, queen wall bed, full bath, gas fireplace, interior stairs. Recommended occupancy is 2 due to the lack of privacy.

One Bedroom Indian Springs (IS 1BD)

King or queen bed, queen wall bed or sleeper sofa, full bath, gas fireplace, ground floor units.

Two Bedroom Indian Springs (IS 2BD)

King bed, queen bed, 2 twin beds in a loft, 2 full baths, gas fireplace, washer and dryer, 13 interior and 26 exterior stairs.

Two Bedroom, 1 Bath, Indian Springs (IS 2BD EX)

King bed, 2 twin beds, queen sleeper sofa, 1 full bath, gas fireplace, deck, ground floor unit.

Unit Amenities

All units are equipped with a full kitchen, TV/DVD, Wi-Fi (Free-limited), hairdryer, safe (Free), iron and ironing board. There is no air-conditioning in the units, but all units have ceiling fans and/or floor fans. Shampoo and conditioner are not provided at the resort (in compliance with VI policy). Such small travel toiletries can be purchased at the local stores.

*The kitchens in the studio units are not equipped with a dishwasher due to space limitation.

Unit Access: Due to the age and the structure of the building the resort is not accessible for guests with mobility issues.

- **Elkhorn:** The units are accessed via elevators and stairs in the hallways.
- **Indian Springs:** There are no elevators in the buildings and the two bedroom (2 baths) units are located on the 2nd floor and accessed via 26 exterior stairs.

Driving Directions

Location

The check-in office is located in a small strip mall, on Highway 75 just north of downtown Ketchum.

It is directly across from the Ketchum Cemetery and the Knob Hill Inn.

Please use the following directions to the check-in office. GPS directions have been found to be incorrect.

From Highway 75 Southbound

- Turn right on 10th Street (first right after the Saddle Road light).
- The Tenth Street Center strip mall will be on your immediate right, across from the Knob Hill Inn and Ketchum Cemetery, and next to the St. Francis Pet Clinic.

From Highway 75 Northbound

- Proceed on Highway 75. It will become Main Street in Ketchum, ID. Remain in the right lane (do not follow Warm Springs Road).
- Turn left on 10th Street.
- The Tenth Street Center strip mall will be on your immediate right, across from the Knob Hill Inn and Ketchum Cemetery, and next to the St. Francis Pet Clinic.

