

4190 E Palm Canyon Drive | Palm Springs, CA 92264 | USA
Phone: (760) 324-3422 | Fax: (760) 324-8162
www.vioresorts.com



Amenities and Activities

Some amenities and activities are seasonal.

Resort

Activities On-site (Call the resort for weekly schedule)
Amazon Fire Stick (Fee)
Basketball Court
Bicycles (2 per unit)
Clubhouse
Fitness Center
Hot Tubs (Outdoor – Non-Smoking)
Pools (Outdoor – Non-Smoking)
Tennis Courts (Outdoor – Non-Smoking)
Wi-Fi (Free)

Local

Casinos
Golf Courses
Grocery Stores
Hiking
Movie Theaters
Museum
Restaurants
State/National Parks
Waterpark (Seasonal)
Zoo

Know Before You Go

Before you leave on vacation check the VI website 'Know Before You Go' page for the most up-to-date information specific to this resort. This includes all the information you need to make your vacation memorable after your reservation was confirmed and before your travel date.

Occupancy

Studio: 2-Person Limit
1 Bedroom: 4-Person Limit
2 Bedroom: 6-Person Limit

Reminders

- Occupancy limits apply to all ages, including infants. A fine will be assessed for non-compliance.
- Units are randomly assigned by computer on the morning of your arrival. No specific request can be taken.
- Mid-stay cleans only occur for stays of nine nights or more. Additional maid service will be charged at current rates.
- Parking is available during your stay. Large vehicles, trailers and motorhomes are not permitted on property.
- Smoking is not allowed in the units, decks, patios, balconies, pool and hot tub. A fine will be assessed for non-compliance.
- Pets are not allowed at VI Resorts. A fine will be assessed for non-compliance.

Check Your Confirmation

Please double-check your confirmation to verify arrival date, length of stay, resort, bedroom size and unit occupancy.

Check-in Information

Online check-in is available within 24 hours of your scheduled arrival.

Log in to www.vioresorts.com and click on "Check My Reservations".

Check-in Location: The check-in office is located in the lobby of the resort.

Office Hours:
24 hours a day/7 days a week

Check-in Time: 4:00 p.m.

Check-out Time: 11:00 a.m.

After Hours: If you check-in after 11pm, arrivals will receive their keys and "Welcome" information from a security guard at the front desk.

Deposit: A \$50.00 credit card authorization is required at check-in for all Owners and Guests, or \$150.00 in cash.

Unit Information

Studio

Queen wall bed, ¾ bath (shower only), patio or balcony, garage or carport.

Studio EZ

King bed, ¾ bath with a roll-in shower, patio, garage (shared with another unit).

One Bedroom*

King bed, queen sleep chest*, ¾ bath (shower only), patio or balcony, garage or carport.

One Bedroom EZ

King or queen bed, queen sleeper sofa, ¾ bath with a roll-in shower, patio, garage (shared with another unit).

Two Bedroom*

King bed, queen bed, queen wall bed or queen sleep chest*, 1 full bath and ¾ bath (shower only), patio or balcony, 1-car garage.

Two Bedroom Deluxe, Den, EZ*

King bed, queen bed, queen wall bed or queen sleeper sofa, 1 full bath and ¾ bath (shower only), patio, 2-car garage.

Unit Amenities

All units are equipped with a full kitchen, TV/DVD, Wi-Fi (limited), hairdryers, a safe (free), washer/dryer, iron and ironing board, air conditioning, BBQ on the deck or patio, and 2 bicycles (helmets NOT provided).

Unit Access: All EZ, two-bedroom Deluxe and Den units are located on the ground floor. The studios, one-bedrooms and two-bedrooms that are not on the ground floor are accessed by 16 exterior stairs and NO elevators.

***Sleep Chests:** A sleep chest is a freestanding space saving cabinet that houses a queen mattress.

Driving Directions

Location

The 27-acre Oasis Resort is a gated community located on the corner of East Palm Canyon Drive and Cherokee Way, at the southeastern end of Palm Springs.

From Airport

- Take El Cielo south out of the airport.
- Turn left (east) and follow Ramón Road for about a mile.
- At Gene Autry Trail turn right and head south for about 1½ miles.
- Turn right (west) onto East Palm Canyon Drive, go one block and turn right again onto Cherokee Way.
- The Oasis entrance is half a block down on your left.

From Interstate 10

- Take the Palm Drive/Gene Autry Trail/Desert Hot Springs exit.
- Head south about 6 miles on Gene Autry Trail.
- At East Palm Canyon Drive turn right (west), continue for one block and turn right onto Cherokee Way.
- The Oasis entrance is a half block down on your left.

