

4190 E Palm Canyon Drive | Palm Springs, CA 92264 | USA
Phone: (760) 324-3422 | Fax: (760) 324-8162
www.vioresorts.com



Amenities and Activities

Some amenities and activities are seasonal.

Resort

Activities On-site (Call the resort for weekly schedule)
Amazon Fire Stick (Fee)
Basketball Court
Bicycles (2 per unit)
BBQs
Clubhouse
Fitness Center
Hot Tubs (Outdoor – Non-Smoking)
Pools (Outdoor – Non-Smoking)
Tennis Courts (Outdoor – Non-Smoking)
Wi-Fi (Free)

Local

Casinos
Golf Courses
Grocery Stores
Hiking
Movie Theaters
Museum
Restaurants
State/National Parks
Waterpark (Seasonal)
Zoo

Know Before You Go

Before you leave on vacation check the 'Know Before You Go' and 'What's Your Fun' pages, on the VI website, for the most up-to-date information and fellow travelers' recommendations specific to this resort.

Occupancy

Studio: 2-Person Limit
1 Bedroom: 4-Person Limit
2 Bedroom: 6-Person Limit

Reminders

- Occupancy limits apply to all ages, including infants. A fine will be assessed for non-compliance.
- Units are randomly assigned by computer on the morning of your arrival. No specific request can be taken.
- Mid-stay cleans only occur for stays of nine nights or more. Additional maid service will be charged at current rates.
- Parking is available during your stay. Large vehicles, trailers and motorhomes are not permitted on property.
- Smoking and use of tobacco or cannabis products, including electronic-cigarettes or vaping, is prohibited in all VI condos as well as on the lanais, decks and balconies. Where available, a designated outdoor smoking area will be provided. A fine will be assessed for non-compliance.
- Pets are not allowed at VI Resorts. A fine will be assessed for non-compliance.

Check Your Confirmation

Please double-check your confirmation to verify arrival date, length of stay, resort, bedroom size and unit occupancy.

Check-in Information

Online check-in is available within 24 hours of your scheduled arrival.

Log in to www.vioresorts.com and click on "Check My Reservations".

Check-in Location: The check-in office is located in the lobby of the resort.

Office Hours:
24 hours a day/7 days a week

Check-in Time: 4:00 p.m.

Check-out Time: 11:00 a.m.

After Hours: If you check-in after 11pm, arrivals will receive their keys and "Welcome" information from a security guard at the front desk.

Deposit: A \$50.00 credit card authorization is required at check-in for all Owners and Guests, or \$150.00 in cash.

Unit Information

Studio

Queen wall bed, ¾ bath (shower only), patio or balcony, garage or carport.

Studio EZ

King bed, ¾ bath with a roll-in shower, patio, garage (shared with another unit).

One Bedroom*

King bed, queen wall bed or queen sleep chest**, ¾ bath (shower only), patio or balcony, garage or carport.

One Bedroom EZ

King bed, queen wall bed or queen sleep chest**, ¾ bath with a roll-in shower, patio, garage (shared with another unit).

Two Bedroom*


King bed, queen bed, queen wall bed, 1 full bath and ¾ bath (shower only), patio or balcony, 1-car garage.

Two Bedroom Deluxe, Den, EZ*

King bed, queen bed, queen sleeper sofa, 1 full bath and ¾ bath (shower only), patio, 2-car garage.

Unit Amenities

All units are equipped with a full kitchen, TV, Wi-Fi (limited), hairdryers, a safe (free), washer/dryer, iron and ironing board, air conditioning, and 2 bicycles (helmets NOT provided). Shampoo and conditioner are not provided at the resort (in compliance with VI policy). Such small travel toiletries can be purchased at the front desk.

 ***Unit Access:** All EZ, two-bedroom Deluxe and Den units are located on the ground floor. The studios, one-bedrooms and two-bedrooms that are not on the ground floor are accessed by 16 exterior stairs and NO elevators.

****Sleep Chests:** A sleep chest is a freestanding space saving cabinet that houses a queen mattress.

Driving Directions

Location

The 27-acre Oasis Resort is a gated community located on the corner of East Palm Canyon Drive and Cherokee Way, at the southeastern end of Palm Springs.

From Airport

- Take El Cielo south out of the airport.
- Turn left (east) and follow Ramón Road for about a mile.
- At Gene Autry Trail turn right and head south for about 1½ miles.
- Turn right (west) onto East Palm Canyon Drive, go one block and turn right again onto Cherokee Way.
- The Oasis entrance is half a block down on your left.

From Interstate 10

- Take the Palm Drive/Gene Autry Trail/Desert Hot Springs exit.
- Head south about 6 miles on Gene Autry Trail.
- At East Palm Canyon Drive turn right (west), continue for one block and turn right onto Cherokee Way.
- The Oasis entrance is a half block down on your left.

