

838 Hamilton Street | Vancouver, BC V6B 6A2 | Canada
Resort Phone: (604) 689-8033 | Resort Fax: (604) 689-4426
VI Office: (604) 685-2115
www.vioresorts.com



Amenities and Activities

Resort

Business Center
DVD Player (On Request)
Elevator
Fitness Center
Hot Tub (Indoor)
Lap Pool (Indoor)
Laundry (Coin-op)
Restaurant (Seasonal)
Room Service (Limited Hours)
Safety Deposit Box (Free - at Front Desk)
Sauna (Indoor)
Wi-Fi (Free)

Local

Beach
Casino
Fishing
Golf
Grocery Stores
Live Theater
Movie Theater
Museum
Provincial Parks
Restaurants
Snow Sports
Sports Arenas
Tennis
Water Sports

Know Before You Go

Before you leave on vacation check the 'Know Before You Go' and 'What's Your Fun' pages, on the VI website, for the most up-to-date information and fellow travelers' recommendations specific to this resort.

Occupancy

Studio: 2-Person Limit
1 Bedroom: 4-Person Limit
2 Bedroom: 6-Person Limit

Reminders

- Occupancy limits apply to all ages including infants. A fine will be assessed for non-compliance.
- Units are randomly assigned by computer on the morning of your arrival. No specific requests can be taken.
- Mid-stay cleaning and towel exchange only occur for stays of more than 9 nights. Additional maid service will be charged at current rates.
- Underground parking is available for a daily rate. Register your car at the front desk. Do not leave valuables in your car.
- Smoking (tobacco or cannabis, including electronic-cigarettes) is prohibited in all VI condos as well as on the lanais, decks and balconies. Where available, a designated smoking area will be provided. A fine will be assessed for non-compliance.
- Pets are not allowed on property. A fine will be assessed for non-compliance.
- An "Accommodations/Lodging" tax will be added to your account. You can preview the taxes and other reservation costs online, by clicking on the the '*Cost Calculator*' on the availability page.

Important Information

VI contracts with the Rosedale on Robson Suite Hotel to perform check-in duties.

For any questions regarding housekeeping and maintenance contact the VI Manager at (604) 685-2115 during business hours.

Check Your Confirmation

Please double-check your confirmation to verify arrival date, length of stay, resort, bedroom size and unit occupancy.

Check-in Information

Check-in Location: The check-in office is located in the lobby of the resort.

Front Desk Hours:
24 hours/7 days a week

Check-in Time: 4:00 p.m.

Check-out Time: 11:00 a.m.
Upon departure, please leave your keys at the front desk.

Deposit: A \$100.00 credit card authorization is required at check-in for all Owners and Guests. Gift cards and prepaid cards will not be accepted.

VI Office Hours:
9:00 a.m. - 5:00 p.m.

Check-in Age Requirement:
The minimum check-in age is 19.

Resort Charges:
All fees and charges collected on-site will be in Canadian dollars.

Unit Information

Studio

Queen bed, 1 full bath, and an individual Keurig coffee maker.

One Bedroom

King bed, queen or full sleeper sofa, 1 full bath, and an individual Keurig coffee maker.

Two Bedroom/One Bath

King bed in master bedroom, queen bed in 2nd bedroom, queen or full sleeper sofa, 1 full bath.

Unit Amenities

All units are equipped with a mini kitchen (NO oven), under-counter fridge, a microwave, two burner stove, TV, limited Wi Fi (Free), hairdryers, iron and ironing board, air-conditioning, and coffee maker or Keurig (one bedroom and studios).

Unit Access: The units are located in a 21-story building, with three (3) elevators.

Traveling with Minors: If you are traveling alone with children, foreign border officials may require custody documents or notarized written consent from the other parent. Check with the embassy of your foreign destination before traveling.

Driving Directions

Location

In the heart of downtown Vancouver, Rosedale on Robson Suite Hotel offers views of western Canada's most exciting city. With restaurants, theaters, clubs, casinos, shopping, historic Yaletown, Gastown and Chinatown, as well as BC Place and Rogers Arena nearby, you will be glad you chose this conveniently located urban setting for your vacation.

From Hwy 99 North

There are many ways to reach downtown Vancouver and the resort. Traffic is an important factor to consider.

From the US border, the George Massey tunnel on Hwy 99 near the Oak Street Bridge is a constant bottleneck. To avoid it:

- Take Hwy 99 to Hwy 91N (exit 16).
- Exit on Knight Street (exit 22). Follow Knight Street for about 8 km (5 miles).
- Turn left onto Kingsway. Follow Kingsway for about 2.5 km (1.5 miles).
- Follow signs to 7th Avenue.
- Turn north (right) onto Cambie Street.
- After crossing the Cambie Street Bridge, continue straight ahead onto Smithe Street and turn right on Hamilton Street, across from Mainland Street.
- The Rosedale on Robson Suite Hotel is on your right at 838 Hamilton Street.
- The front desk staff will provide instructions for the underground paying parking. **Do not leave valuables in your car.**

**Street signs in Vancouver may be obstructed by tree foliage.*

