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[www.vioresorts.com](http://www.vioresorts.com)  
[www.lapalapa.mx](http://www.lapalapa.mx)



## Amenities and Activities

### Resort

Barbecue  
Beach  
Convenience Store  
Fitness Center  
Hot Tub  
Kiddie Pool (Outdoor)  
Laundry Services  
On-site Activities  
Pool (Outdoor)  
Restaurant/Bar  
Shuffleboard  
Tennis Courts  
Volleyball (Beach)  
Wi-Fi (Free)

### Local

Beaches  
Boating & Marina  
Fishing  
Golf Course  
Horseback Riding  
Museum  
Movie Theater  
Water Sports  
Zip Line

## Know Before You Go

Before you leave on vacation check the 'Know Before You Go' and 'What's Your Fun' pages, on the VI website, for the most up-to-date information and fellow travelers' recommendations specific to this resort.

## Occupancy

1 Bedroom:	4-Person Limit
1 Bedroom Family:	6-Person Limit
2 Bedroom:	6-Person Limit
2 Bedroom Family:	8-Person Limit
4 Bedroom Penthouse:	8-Person Limit

## Reminders

- Occupancy limits apply to all ages including infants. A fine will be assessed for non-compliance.
- Units are randomly assigned by computer on the morning of your arrival. No specific request can be taken.
- Mid-stay cleans only occur for stays of nine nights or more. Additional maid service will be charged at current rates.
- Parking is available for one vehicle per unit during your stay. Larger vehicles are not permitted on property.
- Pets are not allowed on property. A fine will be assessed for non-compliance.
- An "Accommodations/Lodging" tax will be collected upon arrival. You can preview the taxes and other reservation costs online, by clicking on the '*Cost Calculator*' on the availability page.
- Smoking (tobacco or cannabis, including electronic-cigarettes) is prohibited in all VI condos as well as on the lanais, decks and balconies. Where available, a designated smoking area will be provided. A fine will be assessed for non-compliance.



## Check Your Confirmation

Please double-check your confirmation to verify arrival date, length of stay, resort, bedroom size and unit occupancy.

## Check-in Information

**Online check-in is available within 24 hours of your scheduled arrival.**

Log in to [www.vioresorts.com](http://www.vioresorts.com) and click on "Check My Reservations".

**Check-in Location:** The check-in office is located in the lobby of the resort.

**Office Hours:**  
Daily 7:00 a.m. - 10:00 p.m.

**Check-in Time:** 4:00 p.m.

**Check-out Time:** 11:00 a.m.

**Check-out:** Upon departure, please leave your keys at the front desk.

**After Hours:** If you check-in after hours, please see the security guard on duty at the main gate for keys and registration.

**Deposit:** A \$50.00 credit card authorization is required at check-in for all Owners and Guests, or \$150.00 in cash.

# Unit Information

## One Bedroom/One Bedroom EZ

King bed, Queen wall bed, ¾ bath (shower only).

## One Bedroom Family

2 Queen beds, Queen wall bed, ¾ bath (shower only).

## Two Bedroom/ Two Bedroom EZ

2 King beds, Queen wall bed, two ¾ baths (shower only).

## Two Bedroom Family

King bed, 2 Queen beds, Queen wall bed, two ¾ baths (shower only).

## Four Bedroom Penthouse

3 King beds, 2 Twins beds or 1 King bed, four ¾ baths (shower only) and one powder room, washer/dryer, fireplace, interior stairs, hot tub and barbecue on balcony.

# Unit Amenities

All units are equipped with a full kitchen, TV/DVD, limited Wi-Fi, hair dryer, iron and ironing board, safe (free), balcony or patio. The units are equipped with seasonal air conditioning and ceiling fans. Shampoo and conditioner are not provided at the resort (in compliance with VI policy). Such small travel toiletries can be purchased at the on-site store.

**♿ Unit Access:** The units are located in 5 or 6-story buildings with elevators. The EZ units and the units located on the ground floor and the second floor do NOT have ocean views.

# Important Information

## Location

Torres Mazatlán is located 39 kilometers (24 miles) from the Mazatlán Airport, on the beach and 1 kilometer (2/3 mile) north of the marina development.

## Transportation

- Ground transportation to and from Torres Mazatlán can be reserved and prepaid by calling VI Resorts at (800) 755-3175. It must be arranged a minimum of five (5) days in advance.
- Taxis are available from the airport. Look for the official transportation booth where a ticket may be purchased.

## Tours Desk & Activities

- [TMConcierge@mazatlan.viresorts.com](mailto:TMConcierge@mazatlan.viresorts.com)
- Let us do the grocery shopping for you. Choose the items you prefer from our list posted online at: [www.viresorts.com](http://www.viresorts.com), under the 'Know Before You Go' section of the Torres Mazatlan page.

## CAUTION

Be wary of “free” taxi rides into town and/or “discounted tours”; they are often tied to a sales presentation or some other obligation.

## Proof of Citizenship

Travel to and from the USA, Mexico and Canada via air, rail, or cruise will require a valid passport.

## Minor Children Traveling to Mexico

If you are traveling alone with children, foreign border officials may require custody documents or notarized written consent from the other parent. Check with the embassy of your foreign destination before traveling.

## U.S. Credit Cards

Most major U.S. credit cards and debit cards (Visa, MasterCard, and American Express) are accepted throughout Mexico, on an individual basis. Not all stores and restaurants accept all credit cards. Ask if credit cards are accepted.

## Currency Exchange

In order to regulate the quantity of dollars entering its banking system, the Mexican government has capped the amount of US dollars foreigners can exchange for pesos to no more than US \$1,500.00 per month and US \$300.00 in a single transaction.

The measure DOES NOT AFFECT purchases made with credit/debit cards and the amount of cash withdrawn from an ATM machine.